

# Criminal Record Checks during COVID-19

Sterling Backcheck recently attended an OCA preferred vendor webinar and heard some of the challenges that will be facing camps this year amid the uncertainty of whether there will be at least a partial camping season in 2020. We also heard the call for outreach and a request for how partners could help the camps through the uncertainty and potential financial burden.



To help with the situation, we are offering all camps that are part of the Canadian Camping Association a discounted Enhanced Criminal Record Check (E-PIC) rate of **\$20.00 (\$9 discount)** for the 2020 camping season. To help comply with social distancing, we have updated our ID Verification process to allow for virtual ID Verification (rather than sending the candidate to Canada Post.) Please see the FAQ below for more details:

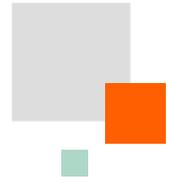
**Q: How can we take advantage of this reduced price?**

A: The reduced pricing offer will be available through our myBackcheck.com platform under the Canadian Camping Umbrella account. Please view the list of currently participating camps here: <http://www.backcheck.net/cca/>.

If your camp does not appear on the list **OR** if your camp does appear on the list but you are not yet a system user, please contact Adrian Buenaventura, CCA's Dedicated Client Services Executive, for assistance at [managedsupport@sterlingcheck.com](mailto:managedsupport@sterlingcheck.com) or 866.455.5956.

**Q: Sterling Backcheck is now supporting a video link solution for Camp Leaders to verify applicant ID if a candidate is not able to pass the Electronic ID Verification (EIV) portion of the process. What are Sterling Backcheck's plans for physical ID verification given social distancing requirements and the risks now associated to physical ID verification?**

A: Sterling Backcheck was proactive in its effort to provide physical ID Verification options for Camp Leaders given the constraints imposed by COVID 19 requirements. We retain the position that confirming applicant identity via a video link has inherent risks because the ID documents cannot be physically inspected. It's for that reason that when we announced this temporary option for Camp Leaders, we also recommended that the ID documents should still be physically inspected at the earliest opportunity.



Sterling Backcheck notified the RCMP of its intentions explaining the imperative and this has been acknowledged. Here is a link that provides more information on the process change:

<http://www.backcheck.net/mbcannouncement/>

**Q: With COVID 19 restrictions in place, it's becoming difficult to obtain Vulnerable Sector Checks for applicants from police services. What options are available?**

A: The law requires that a Vulnerable Sector Verification be conducted by the police service where the applicant lives. This is only due to the fact that the Vulnerable Sector Query is restricted to police services. The current situation makes obtaining a VSV even more difficult than before but it's also an opportunity to fully understand the nature and value of the Vulnerable Sector Query. The VSQ is the only component of a Vulnerable Sector Verification that distinguishes it from an Enhanced Police Information Check or in Ontario, a Criminal Record and Judicial Matters Check. Please reach out to discuss the nuances of this check and how Sterling Backcheck can help.

**Questions?** Please contact Paul Skellett, Sterling Backcheck Relationship Manager for CCA at [paul.skellett@sterlingcheck.com](mailto:paul.skellett@sterlingcheck.com)